

Health Management Programme

London
School of Business
& Finance



A joint venture between one of the world's leading business schools - London School of Business & Finance (LSBF) and leading experts in the UK health economy - The Health Stream Initiative.



About LSBF

London School of Business & Finance is part of the LSBF International group of companies. Operating under the patronage of HRH Prince Michael of Kent, we employ over 500 staff across Europe, North and South America and Asia. We attract some of the best and brightest students from over 150 countries and our extensive portfolio of accredited degrees and professional qualifications provide the next generation of corporate leaders with the stepping stones they need to succeed in the global business arena. With excellent corporate networks and UKBA Highly Trusted Sponsor status, we are able to assist both International and UK students with their entire career 'journey'. Full details of our company can be found at www.lsbf.org.uk

In the nine years since LSBF has existed, the growth of LSBF (in terms of student numbers, variety of courses and choice of sites) has been phenomenal. In 2003, we had 20 students in one location in London. Today we have over 26,000 students worldwide, studying with us either in a class-based environment, online or via 'blended' learning. We have campuses in three UK City's, with others in Toronto, Singapore and Prague and regional offices in 11 further countries around the world. The collaboration between LSBF and The Health Stream Initiative will ensure of a world class provision - building on developments in the UK, delivered by an International business school and combining knowledge from leading industry professionals, will ensure that the health service professionals experience one of the most innovative and industry relevant study programmes in the world.



The Health Management Course

The Programme will be delivered in Macedonia on six days spread over five weeks, and will be structured as follows:

Module outline:

- **Advanced health management skills**
 - Communication and influencing skills
 - Conflict Management
 - Personal and Organisational Development
 - Management and governance in healthcare organisations
 - Leadership and service improvement
 - Organisational behaviour

- **Management of change within the health economy**
 - Theories of change management
 - Applied skills, theory to practise
 - Preparation and process management
 - Resistance management
 - Impact and gap analysis
 - Development of change agents and sustainability

- **Building effective organisational performance**
 - Strategy and policy planning skills
 - Continuous quality and improvement
 - Problem solving and fire-fighting tools
 - Development of a shared vision and ownership
 - Change management and organisational behaviour
 - Career and progression planning

Timescale: (a) The programme will commence with three days of workshop-based activities
(b) There will be a one month break for independent tasks, assignments, and study;
(c) The programme will reconvene for a final three days' workshops

Cost: Cost of course €950 per delegate. To include lunch and refreshments, all study materials needed to complete the programme and a certification of completion from London School of Business & Finance.